



## Designing the future of organizations: back-casting for sustainability

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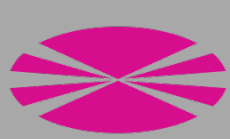


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# What are back-casting scenarios?

- A methodology for defining normative visions of the future and pathways to reach them
- They represent:
  - A useful instrument for political decision-making (Vergragt & Quist, 2011)
  - Useful qualitative tool in going toward alternative futures in issues of climate change (Giddens, 2009)
  - Participatory versions ensure early commitment to goals and facilitate complex problem-solving.

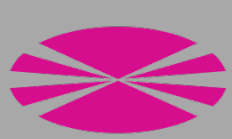




# Back-casting scenarios in LOCAW

- Combination of stakeholder input and researcher support to generate the future images or desired end states
- A back-casting scenario approach that is process-oriented and participatory
- Involved members of each organization in several workshops in order to:
  - Create a future image and enrich it with the perspectives of different actors
  - Analyze it in terms of potential emissions' reductions
  - Map the strategic pathways to reach them, identify major uncertainties and potential blockages
  - Simulate them in an agent-based model in order to assess the effective combinations.

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# Stages of back-casting

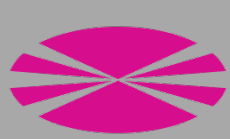
**Step 1**  
Stakeholder  
analysis

**Step 2**  
Development of  
future images  
through group  
work

**Step 3**  
Refining images  
and identifying  
intermediate  
milestones

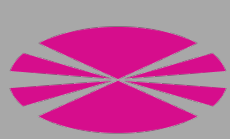
**Step 4**  
Defining  
alternative  
pathways to  
reach the  
desired visions

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# Visions of the future: UDC

<b>Conservative scenario</b>	<b>A down-scaled university</b>	<b>A virtual university</b>
<p>The university will remain in the same place and will use the same infrastructure with improved energy efficiency, waste management and sustainable mobility</p>	<p>The university will be taken to the city in the form of small multi-functional rooms in each neighborhood, as support for online teaching</p>	<p>There will be one or a few European universities using online teaching; learning is done at home using advanced technology</p>



# Visions of the future: EGP

<b>Technology efficient EGP</b>	<b>Green office</b>	<b>Virtual office</b>
<p>- EGP will remain in the same place, but the infrastructure will be more efficient, due to important technological changes</p>	<p>EGP offices (small multi-functional offices) will be situated outside of the urban environment in green areas, close to workers residence. Only energy from renewable sources will be used and high recycling rates</p>	<p>The office is totally virtual – telecommuting. Only a small part of the work is done at home, using advanced technology and fast telecommunications</p>



# Key elements of the future visions

- University of A Coruña (Spain):
  - Key actor for sustainability education of workers and future generations
  - Significant reductions in car use and considerable support for sustainable options of transport
  - Energy self-sufficiency and obtained from renewable sources
- Enel Green Power (Italy)
  - Sustainability as a central part of company identity
  - Investing in cutting-edge innovation and use it as a market advantage
  - Training staff for lifestyle change
  - Economic investments in sustainability



# Key elements of the future visions

- Aquatim (Romania):
  - Investing in recycling water and manufacturing it - innovations
  - Adopt sustainable mobility options as an integral part of the company strategy
  - Advance sustainability and safety objectives through the use of robotized maintenance and repairing systems
- Municipality of Groningen (The Netherlands)
  - Full reliance on renewable sources
  - Changes in human behavior to transform work-related mobility
  - Facilitate transference of practices from work to home





# Pathways to a sustainable future

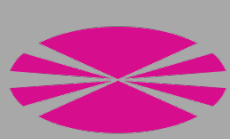
	<b>UDC</b>	<b>Aquatim</b>	<b>Enel Green Power</b>
<b>2020</b>	Coping with crisis – improving efficiency and car sharing	Improving existing installations and efficiency; assume larger community role	Forced frugality
<b>2030</b>	Strategic investments; sustainability education	Decided bet on renewables and company as frontrunner	Innovation laboratory
<b>2040</b>	Generational change; cheaper technology	High investments in technology improving safety and sustainability	Market roll-out of innovation
<b>2050</b>	New practices are implemented and become routine	Roll out of new technologies for water production	Radical changes in styles of working and office settings



# Pathways to a sustainable future

- For the municipality of Groningen, we used an approach based on theory-driven pathways for behavior change
- Strengthen biospheric values
  - People who endorse values beyond their immediate interest, are more likely to engage in pro-environmental behavior (Steg & De Groot, 2012)
  - Stable over time but accesible via situational cues
- Strengthen environmental self-identity
  - The extent to which a person sees herself as a person acting in pro-environmental ways (Van der Verff, Steg & Keiser, 2013)
  - Based on values and own previous behavior (either significant or repeated)
- Create autonomy of choice

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# Conclusions

- Being a frontrunner and assuming the costs
- Assume the role of key actors beyond the workplace
- Training of staff as essential
- Combine objectives and both promote and adopt technological innovations